

13.00 - 14.00

ROOM "B"

Workshop



**IMPROVING PATIENT
OUTCOMES THROUGH
EXCELLENCE IN THE
PREANALYTICAL PHASE**

Chairmen:

A. Vassault (France)

V. Palicka (Czech Republic)

13.00 - 13.15

Problems today (What goes wrong?)

P. Bonini (Italy)

13.15 - 13.30

Impact, risk and frequency (Does it matter?)

N. Blanckaert (Belgium)

13.30 - 13.45

What can we do (Solutions)

G. Lippi (Italy)

13.45 - 14.00

Questions and discussion